

QUALITY POLICY

POLYPAL STORAGE SYSTEMS S.A., whit the **POLYPAL** trademark, working in a competitive market, have top ut a lot of effort to achieve the satisfaction of its Customers and stakeholders within the environment in which it operates, offering quality storage management products and services required, in the planned terms and with the most suitable prices, thus achieving its long-term continuity. In that way, the General Management of POLYPAL STORAGE SYSTEMS S.A. declares and assumes the following strategic lines, which are the support for continuous improvement of its processes:

1. Ensure maximum customer satisfaction, providing products and services that meet its needs and expectations.
2. Continuously improve the effectiveness of the Management System, based on the planning and the establishment of objectives understood and assumed by all.
3. Seek, at all times, the necessary working conditions to guarantee the health and well-being of all its personnel, as well as to maintain the integrity and optimization of the equipment and facilities, being respectful of the environment.
4. Have trained and competent personnel, involved in the improvement of the activity of the company in order to carry out their tasks with a high level of satisfaction.
5. Keep the Management System updated according to the requirements of the UNE EN ISO 9001: 2015 Standard and comply with the applicable legal and regulatory requirements and the Construction Products Regulation 305/2011 (EN 1090-1: 2009 / A1: 2011) and EN ISO3834:2005

To ensure that this Policy is understood, applied and kept up to date by all levels of the Organization, all personnel will be familiar with the requirements of the Management System and know perfectly the contents of the System documents that affect them, being responsible for its dissemination and compliance in its Department.

Additionally, the Management Policy of POLYPAL STORAGE SYSTEMS S.A. it is available to anyone who requests it.

Executive Direction

May 2018

